



**WELCOME BOOKLET**



*Collines de Sainte-Féréole team is happy to welcome you to its Tourist Residence! Throughout your stay, the team will be at your disposal for any questions so that your holidays are unique and successful! For all practical information, read this welcome booklet...*

**Les Collines**  
DE SAINTE-FÉREOLE

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# ARRIVAL

Collines de Sainte-Féréole are located **Allée Antoine Valery, 19270 Sainte-Féréole.**



## Arrival

The key to your lodge is made available to you upon your arrival, from 4 p.m. at the reception of the residence. You are responsible for this throughout your stay. The management declines all responsibility in the event of theft. Your lodge has been cleaned and checked by us, but we may have missed a detail. In this case, we invite you to let us know as soon as you arrive and we will remedy it as soon as possible. **If your arrival is scheduled outside reception opening hours, please let us know so that we can provide you with the keys to your lodge in a secure manner.**

## Departure

**The lodge must be vacated before 10am.** We invite you to make an appointment at the reception to define together the time of the inventory. These appointments must be defined before Wednesday evening. The payment of any additional expenses and the return of the deposit check will be made after the inventory. You can also request a late release from your lodge and leave at noon (55€). In this case, it is mandatory to inform us on Wednesday before 6 p.m. Do you want to leave outside reception opening hours? Please go to reception first to settle your account. We will check your lodge in your absence before sending you back (or destroying) your check, charged if necessary with the cost of damage.

Porter service: due to the use of electric cars for cleaning, these are not available on Saturdays in July and August. But we can help you get your luggage up on Friday afternoon. Please indicate this when making your appointment for the inventory.

## Cleaning and dishes

The cleaning of dishes and utensils is to be carried out by you. (Dishwashing cleaning package: €25). As a courtesy, we do not charge for damaged crockery if this remains reasonable, however we ask that you indicate the missing parts so that we can replace them.

# Les Colines

DE SAINTÉ-FÉRÉOLE



- 4/6 pers
- 6/8 pers
- PMR

- GLASS WASTE
- HOUSEHOLD WASTE
- CARTON

# LODGE Inventory

	Lodge 2/4/6 pers.	Lodge 6/8 pers.		Lodge 2/4/6 pers.	Lodge 6/8 pers.
Plate	6	8	Fork	6	8
Soupe plate	6	8	Spoon	6	8
Small plate	6	8	Coffee spoon	6	8
Coffee cup	6	8	Cutlery pot	1	1
Tea cup	2	4	Bread knife	1	1
Bowl	6	8	Kitchen knife	1	1
Glass	6	8	Peeler	1	1
Water jug	1	1	Whisk	1	1
Wine glass	6	8	Wooden spatula	1	1
Strainer	1	1	Salad set	1	1
Salad bowl	1	1	Corkscrew	1	1
Bread basket	1	1	Opener can	1	1
Salad shaker	1	1	Skimmer	1	1
Trivet	1	1	Ladle	1	1
Rasp	1	1	Kitchen scissors	1	1
Serving dish	1	1	Oysters knife	1	1
Cake mold	1	1	Dishes rack	1	1
Baking dish	1	1	Green sorting bag	1	1
Pan	1	1	Yellow sorting bag	1	1
Big pan	1	1	Living room trash can	1	1
Frying pan and lid	1	1	<b>BATHROOM</b>		
Pot and lid	1	1	Basin	1	1
Cutting board	1	1	Bucket and broom	1	1
Kettle	1	1	Shovel and brush	1	1
Toaster	1	1	Broom	1	1
Coffee maker	1	1	Mop	1	1
Knife	6	8	<b>ROOM</b>		
Steak knife	6	8	Iron	1	1

## WI-FI

*This does not apply to new lodges.*

We offer 3 simultaneous connections/lodge. If you would like additional access, please contact reception directly.

To connect you :

1. Make sure your computer's WIFI connection is active.
2. In the list of "wireless" connections, select the WIFI network that bears the name of your lodge, click on "connect"
3. Open your web browser
4. 4. Enter login and password. These can be found on an informative piece of paper glued to the bottom of the television, in the living room. Each lodge has its own username and password.

If you cannot find them, you can contact reception directly or call (+33)555 924 350.

## TV

*This does not apply to new lodges.*

To use your television

The power button is located at the top of your remote control, and at the bottom right of the television screen. When you are on the "menu" page, to navigate to the desired tab, use the 4 black arrows around the OK key. Validate by pressing OK or directly use the numbered buttons on your remote control to access the desired channel.

**Your television does not work?**

At the top of the remote control are 3 buttons: "STB", "DVD" and "TV". Press STB pointing it towards the black box at the top of the television. Check that the active source is "HDMI": to do this, press the button at the top right of the screen named "source" until "HDMI" is displayed.

Restart the system: disconnect the thinnest socket under the TV (the one without earth connection). Then, disconnect and reconnect the modem and wait for the green DSL light to be steady. Finally, reconnect the unplugged socket under the TV.

In the *Roches & Vallées*: channel 28 for news.

# LODGE Manual

## MICROWAVE

### LODGES 2 & 4-6 people


1. Choose the power level by pressing the "POWER" button
2. Choose the cooking time by turning the "TIME/PROGRAM" knob to the desired time.
3. To start the microwave, press the "START/QUICK START" button.



## OVEN

### LODGES 2 & 4-6 people

1. Place the rack in the desired position.
2. Choose the power level and turn the "TIMER" knob to the desired cooking time.
3. Choose the cooking time by turning the "TEMPERATURE" knob to the desired temperature.
4. Once cooking is complete, turn the "TIMER" knob to OFF to turn the oven off.

## LAVE-VAISSELLE

1. Turn on the dishwasher by pressing the button on the left 
2. Place a washing tablet (on sale at reception) in the tank provided for this purpose
3. Choose the program (70° recommended) by pressing the "PROG" button
4. Close the dishwasher to start the wash.

*If the rinse aid indicator is on  please notify reception. Disregard the light on the salt level *



# SERVICES

## ELECTRICAL TERMINAL

An electricity terminal is available free of charge in the residence's main car park.

## SNACK-BAR

The snack bar is open from 9am to 8pm in summer. We offer hot and cold drinks as well as sweet and savoury snacks (pizzas, waffles, crêpes and ice creams...). **New this year:** aperitif platters made with delicious local products!

## BREAD & PASTRY

During school holidays, and on order the day before, we offer breads and pastries. These products will be at your disposal at the reception every morning from 8:30 am.

## BUANDERIE

The laundry room is located next to the reception. It is open during our opening hours. The washing machine token includes a dose of ECOLABEL detergent. This dose is adapted to the hardness of the water in order to limit pollution. Rates: €5.50/machine and €3/dryer.

## SHOP

In the reception area, you'll find a selection of quality local products: cold meats, homemade sauces, violet mustard, wines, beers...

**A 100% Gaillard corner** awaits you next to reception. A range of moustache products and accessories await you! Organic cotton, committed suppliers... **these products are ecological, as well as being unique!** Come and discover them at the reception or in the heart of Brive, 24 rue de la République, from Tuesday to Saturday!







# SERVICES

## SWIMMING POOL

The swimming pool is open from June to September, from 10 a.m. to 8 p.m. non-stop. It is reserved for residents and is not supervised. It is secured by a barrier and a gate with child safety. **The swimming of children is done under the responsibility of the parents.** For reasons of hygiene and the comfort of other swimmers, please do not use inflatable mattresses and other bulky buoys.

## TENNIS

We can book municipal tennis courts for you at reception.

## DIVERS

Products are on sale or for rent at the reception according to your different needs:

- Dishwasher tablets ECOLABEL: €2.50/5 tablets
- Baby kit rental (cot, high chair and bath): €5/day
- Electric plancha rental: €3/day
- Washing machine token (detergent provided): €5.50
- Dryer token (30 min.): €3

## HOUSEHOLD

- **Cleaning of your lodge during your stay** (to be requested 24 hours in advance):  
*please note that rates are subject to change*
  - Lodge 1/2 pers: €69
  - Lodge 4/6 pers: €79
  - Lodge 6/8 pers: €89

## DOGS

Your dog must be kept on a leash throughout the site. To maintain the cleanliness of the residence, free waste bags are available at reception.



# ACTIVITIES

- Next to the swimming pool, you will find a **ping-pong table** and even a **giant chess game!** The reception can also lend you board games.
- A "**Geocaching**" hike is offered in the Saulières forest, right next to the Residence: "Le trou du loup"; a route that will make you relive the history of the Corrèze maquisards during the Second World War.
- The **communal pond** at the bottom of the Residence is available for **no-kill fishing** (gudgeon, carp, roach...)!

In July and August, a program of free activities is offered. Programs and registration at reception:

- **Discovering biodiversity (for all the family!):** a guided walk in the Saulières forest...
- **Archery** (for the whole family!)
- **Crayfish fishing** (€1 per entry and places limited to 12 people)
- A **nature orienteering race** in the residence with a single objective: locate the markers and decipher the enigma within the residence!
- A **bee activity** and an introduction to the work of our beekeeper Isabelle Bouyt.



# OUR PARTNERS

Ask for the partner card at the campsite reception. The card is free and gives you access to local attractions at a reduced price. Discover our selection of these must-see sites to visit during your stay.

## HISTORY AND KNOWLEDGE

- **Pans de Travassac**

Open from March to November, the site allows you to meet slate quarrymen who will show you their trade and its secrets in a unique and fascinating natural site, shaped by man over centuries of exploration. **Our offer: 8,20€/entrance instead of 10€.** **More info: [www.lespansdetravassac.com](http://www.lespansdetravassac.com)**



- **Château de Turenne**

An exceptional site between land and sky, in one of the most beautiful villages in France! Turenne castle is a must-see destination for anyone visiting Corrèze. Built on a **rocky spur 350 metres high**, the views are breathtaking. Immerse yourself in the history of the Viscounty of Turenne, enjoy the scenery, the hanging garden and the gourmet kiosk in summer. **Our offer: €6.50/adult admission instead of €7.90 and €5.90/child admission (7-18 years) instead of €6.50.** **More info: [www.chateaudeturenne.com](http://www.chateaudeturenne.com)**



- **Le gouffre de la Fage**

Le Gouffre de La Fage lies in the heart of nature, in a vast undergrowth. **Bats come here to feed. And this colony is one of the largest in Europe!** In the past, they shared this very special refuge with chamois, rhinoceroses, wolves... as testified by several bones unearthed. **Our offer: €8,50/adult admission instead of €9.50.** **More info: [www.gouffre-de-la-fage.com](http://www.gouffre-de-la-fage.com)**



# OUR PARTNERS

## GARDENS AND WELLNESS

- **Jardins de Colette**

A 5-hectare park, 6 gardens and a giant labyrinth retrace the life of the writer through a poetic journey suitable for young and old! You can even stay for a picnic among the trees and have fun with your family with XXL size games. *This site is accessible to persons with disabilities*

**Our offer: 8€/entrance ~~instead of 9,50€~~ and 9€/entrance with activities ~~instead of 12€~~**

**More info: [www.lesjardinsdecolette.com](http://www.lesjardinsdecolette.com)**



- **Jardins de Sothys**

Situated near Auriac, authentic Correzean village, in between the “Cantal and the Gorges de la Dordogne” the Sothys gardens have been classified as remarkable gardens. Since 2007, Bernard Mas and the landscape architects have been designing the gardens with various species in respect of nature. A collection of intimate gardens with different atmospheres invites you to a sensorial escape combining beauty and culture. On site: gourmet restaurant, shop selling local produce, Terra Aventura trail, hiking trail.... **Our offer: 9€/adult ~~instead of 10,50€~~ and 6€/child ~~instead of 7€~~.** **More info: [www.lesjardinssothys.com](http://www.lesjardinssothys.com)**



# OUR PARTNERS

## OUTDOOR SPORTS

- **La Base Sports Loisirs Vézère**

It is the place for outdoor sports just outside Brive! Kayak, canoe, mountain bike and electrically assisted mountain bike rental, as well as 3D archery and Via Ferrata equipment rental... There really is a variety for all tastes and levels. La Base Sports Loisirs Vézère, means sensations for the all family!

Our offers: -10% on all equipment rental (archery, climbing trail, canoeing, kayaking). [More info: www.base-vezere.com](http://www.base-vezere.com)

- **La Base Sports Loisirs Causse**, 5 minutes walk from the campsite, offers you a 10% discount on all mountain bike rentals. More info: 07 56 25 02 13.



## WINERY

- **Vignerons de Branceilles 1001 Pierres**

Discover a 30 year old vineyard that offers organically grown wines! The vines are all planted on clay-limestone soil, which explains the name 1001 Pierres.

Our offer: you get a free tasting of 3 different wines, free access to the vineyards, as well as the gift of one bottle for every 6 purchased. *This site is accessible to persons with disabilities.* [More info: www.1001-pierres.com](http://www.1001-pierres.com)





# WHAT TO DO IN THE AREA

## SPORT

- **Base Sports Loisirs Vézère**

More than 15 outdoor activities offered all year round (canoe and kayak rental every day in July and August): archery, tree climbing, orienteering, mountain biking, kites, swing golf... **More info:** [www.base-vezere.com](http://www.base-vezere.com).

- **Base Sports Loisirs Causse**

Hire mountain bikes and electric bikes by the hour, day or week to ride one of the most beautiful spots in Gascony! **More info:** [www.base-vezere.com](http://www.base-vezere.com).

### **Lac du Causse water base**

The Lac du Causse nautical base is open all year round (except Christmas holidays) and offers for hire: windsurfing, optimist, dinghy, canoe-kayak, paddle, surf-bike, rowing, pedalo... **More info:** (+33) 555 85 42 93.

## MARKETS

- **Brive's main market** takes place at the Georges Brassens hall (in the city center near the theatre) every Tuesday, Thursday and Saturday.
- **The Larche market** on Wednesdays
- **The Terrasson market** on Thursdays
- **The Meyssac market** on Fridays
- **The Beaulieu-sur-Dordogne market** on Saturdays
- **The Objat market** on Sundays
- **The country market of Ste-Féréole:** every Thursday evening in the summer.

## TOURISM OFFICE

- **BRIVE TOURISME**

Place du 14 Juillet 19100 Brive la Gaillarde – (+33) 555 24 08 80  
[www.brive-tourisme.com](http://www.brive-tourisme.com)

# PRACTICAL INFOS & CONTACT

## RECEPTION

The reception is open all year round \*:

- **October – March** : Mon-Frid : 9:00 am to noon | 2:00 pm to 6:00 pm
- **April – June** : Mon-Sat : 9:00 to noon | 2:00 pm to 6:00 pm
- **July – August** : Mon-Sun : 8:30 am to 8:00 pm
- **September** : Mon-Sat : 9:00 to noon | 2:00 pm to 6:00 pm

N° tel : (+33) 555 92 43 50

## CARE & EMERGENCY

- **Hospital center of Brive** : (+33) 555 92 60 00  
1 Bd Dr. Verlhac, 19100 BRIVE LA GAILLARDE
- **Pharmacy of Sainte-Fereole** : (+33) 555 85 68 72  
4 Av. de la Basse, 19270 SAINTE-FÉRÉOLE



*\*Our hours may vary.*

*Please contact reception for any request for clarification.*

# PRACTICAL INFOS & CONTACT

## SERVICES

**France Services (Post office)** : 4 rue du 14 Juillet 19270 Sainte-Féréole  
9-12 am | 1h30-3 pm (until 5:50 on Friday).

**Bar-Restaurant-Tobacco-Press L'Audace** : 16 Place de l'Eglise, 19270 Sainte-Féréole  
Mon-Frid : 7:15 am-2:15 pm | 4:00 pm-07:00 pm. Sat : 8:00 am-1:00 pm | 4:00 pm-7:30 pm  
Sun : 8:00 am – 1:00 pm

**VIVAL** : 1 rue du Commerce, 19270 Sainte-Féréole  
Tues-Sat : 8:00 am – 12:30 pm | 3:00 pm - 07:15 pm. Sun-Mond: 8:00 am-12:30 pm

**LCL (cash dispensers)** : 7 rue Jean Jaurès 19360 Malemort  
Tue-Fri : 8:30 am-12:30 pm | 1:30-5:30 pm. Open Saturday morning.

### Bakeries

**Seguy Noël** : 6 av. de la République, 19270 Sainte-Féréole

**La Huche à Pain** : 26 rue Jean Jaurès 19360 Malemort

**Marie Blachère** : Mall Hyper 19, Rue Pasteur, 19360 Malemort

### Supermarkets

**Géant Casino** : 2 rue Pasteur, 19360 Malemort

**Lidl** : 173-175 av. Jacques et Bernadette Chirac, 19100 Brive la Gaillarde

**E.Leclerc** : 86 av Jacques et Bernadette Chirac, 19100 Brive la Gaillarde

**Grand Frais** : 157 av. de la Riante Borie, 19360 Malemort

**Super U (open Sunday morning)** : Rue de Sakal, 19360 Malemort





**ENJOY YOUR STAY !**

*If you don't find the necessary information in the welcome booklet, don't hesitate to contact the reception. We wish you a pleasant time with us!*

**Collines team**

**Les Collines**  
DE SAINTE FÉRÉOLE